

Complio

AMERICAN DATABANK

PhT Program Contact Information

PhT Director/ Externship Coordinator/ Instructor PhT Adjunct

Instructor

Allied Health Administrative Assistant

PhT Director:

Email:

Office Number: 559-737-6120

(call only)

PTA ACCE/ Instructor:

Email:

Allied Health Administrative Assistant:

Angela Iniguez

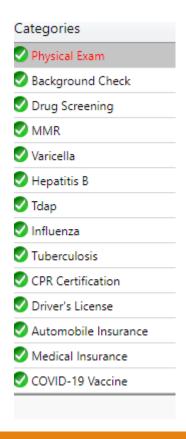
Email: angelai@cos.edu

Office Number: 559-737-6135

(call or text)

Pharmacy Technician Program

Complio Document Upload: October 15, 2024



COS Forms submit to Nursing & Allied Office: September 9, 2024

- Photo/Video Release
- Informed Consent
- Occupational Exposure Control Protocol
- Student Health Release Form
- Demographics Survey

Pharmacy Technician Website:



Notes on Requirement Documents

- Physical exam must be signed by a Physician or a Nurse Practitioner (COS Health Center)
- Immunization record documents must be from your medical clinic or on your yellow card; high school record are not accepted. (check with the COS Health Center for CAIRS2 Immunization Record)
- TB Two Steps take two weeks to complete; complete first before receiving any immunization vaccines OR complete a Quantiferon TB Gold Test (Bloodwork).
- Varicella: You will need to have a titer done if you had Chickenpox as a child to show immunity.
 MMR
- MMR: Titers need to include Measles, Mumps, and Rubella.
- COS Health Center: Provide Free Flu Vaccines and TB Two- Step testing. Contact the Health Center at 559-730-3880 for more information regarding times & other services.
- CPR Cards: <u>Red Cross and Mets guidelines of AHA are not accepted</u>. Only American Heart Association. (recommend Visalia CPR or Central Valley CPR; or COS HLTH 406 Class)

Complio Clinical Requirement Checklist

- Criminal Background
- Drug Screen; Sample Completed
- Physical Exam Form
- MMR: 2 Doses or Positive Titer
- Varicella: 2 Doses or Positive Titer
- Hepatitis B: 3 doses or Positive Titer
- Tdap: Renews every 10 years
- Annual Flu: Sept. 2024 to Oct. 2024
- AHA BLS CPR Card
- Driver's License & Auto Insurance
- Medical Insurance Card: front & back OR no Insurance
- COVID-19: 2 doses & 1 booster OR 1 Bivalent dose

Immunization Record Example

- Your Legal name listed
- Provider/ Clinic Name
- Vaccination listed with dates administrated.
- The clinic verifies all listed information is accurate.

Upload document and tag document for vaccine entries.



Family HealthCare Network 93291 1305 E. Center Ave, Visalia CA, 9329 877-960-3426

IMMUNIZATION RECORD

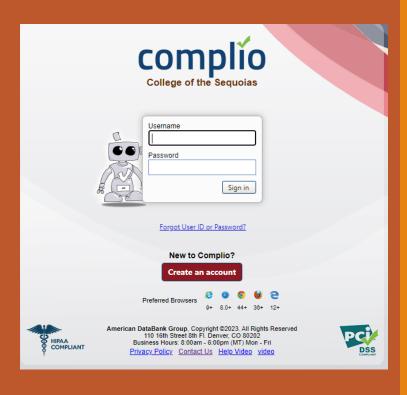
Name:			Ge	ender:	Date: of Birth	
Immunization	Description	Date Administered				
DTaP	Diphtheria, Tetanus, Pertussis	03/20/2007	05/22/2007	02/01/2008	08/16/2008	
Tdap	Tetanus, Diphtheria, Pertussis	03/01/2016	-5/22/2007	02/01/2008	06/16/2006	
Нер В	Hepatitis B	03/20/2007	05/22/2007	02/01/2008		
Нер А	Hepatitis A	03/20/2007	02/01/2008	, ==/2000		
Hib	Haemophilus influenzae type b	03/20/2007				
IPV/OPV	Polio	03/20/2007	05/22/2007	02/01/2008	08/16/2008	
PCV	Pneumococcal Conjugate	03/20/2007		,,	00, 20, 200	
MMR	Measles, Mumps, Rubella	03/20/2007	08/16/2008			
Varicella	Chickenpox	03/20/2007	03/20/2007			
Rota	Rotavirus					
MCV4/MPSV4	Meningococcal	03/01/2016				
HPV	Human Papillomavirus	03/01/2016				

Flu 02/01/20	02/01/2008	03/01/2016			

Mumps	Synagis	
Rubella		
Measles	2 24	
Measles Rubella		
DT Diphtheria, Tetanus	Pneum Adults	
Td Tetanus,	Zostavax	

	Date given	Date Read Imm indur Impression		Impression	CHEST X RAY (Necessary if skin test positive)	
PPD	Date given	Date near		Pos Neg	File date: Impression Normal Abnormal	
PPD				Pos Neg	Person is free of communicable tuberculosis Yes No	
PPD				Pos Neg	File date: Impression Normal Abnormal	
PPD				Pos Neg	Person is free of communicable tuberculosisYesNo	

Printed Date: 03/01/2016



Complio Overview

Complio Overview Video

COS Complio Website:

https://cos.complio.com



Creating a Complio Account

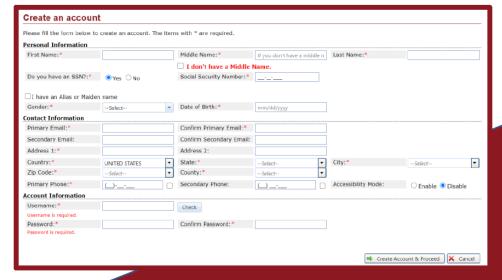
- Use only your COS giant email when creating an account.
- Make sure you have access to your giant email.
- Make sure you spell your name correctly and enter your social security number correctly.
- Do <u>NOT</u> use "!" as a special symbol at the beginning or end of your password. You will have trouble with logging-on

Click "Create Account" to begin setting up your Complio account. If you already have an account, select "Member Login" instead.

Complio requires you to create a unique username and a secure password to protect the information within your account.

Use the dropdowns to select your state, city, and ZIP code.

Once you've entered your information, click "Create Account and Proceed".



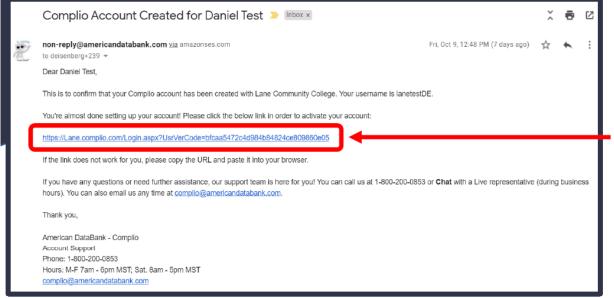
Activate your Complio Account

- May need to check your spam folder
- Email can take a few minutes to 24 hours to receive.
- If you have NOT received it within the 4 hours, you'll need to call American Databank customer service line.

Email: complio@americandatabank .com

Phone: 1-800-200-0853 or 1-303-

573-1130



Once you've created your account, you'll receive an activation email. **Click the link** in the email to finish setting up your Complio account.

 Once you activate your account, you'll need to login with your Complio username and password. Trouble signing on: reset your password without a special symbol at the beginning or end of your password.

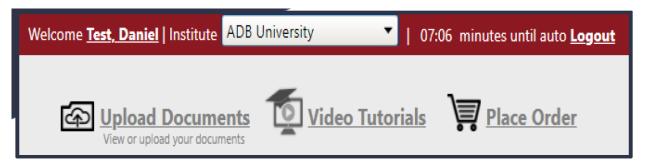
The first time you log into Complio, you will be prompted to place an order.

Click "Get Started" to begin the ordering process.



Complio Ordering, Uploading documents & Tutorials

- Complio Document Upload Video
- Complio Data Entry Video
- <u>Complio Titer Document Upload</u> <u>Video</u>



Lastly, at the top right of your dashboard are additional options for managing your account.

- Upload Documents Access and manage your Document Library; upload additional documents as needed
- ➤ **Video Tutorials** Access a library of video tutorials on topics ranging from submitting documents for review to profile sharing
- ➤ Place Order Begin the order process for a new package or subscription

Complio Tracking Subscription

To upload your clinical requirement documents and for Complio to track the expiration dates.

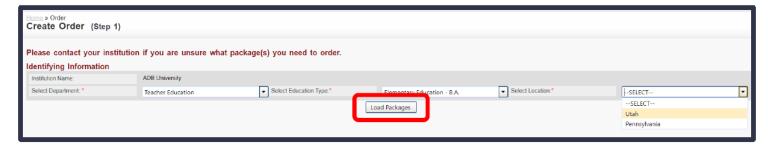
- Select your program
- 2. Click on your Tracking Package

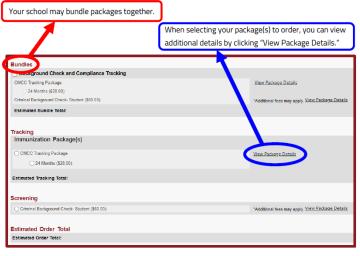
Tracking Packages:

Pharmacy Technician Students- 15 months subscription \$35.00

Complio Subscription Video

The system will prompt you to select your program first. Navigate through the dropdowns, selecting the option that applies to your program, until there are no more dropdowns. Then click **"Load Packages."** If you don't know which option to choose in any of the dropdowns, reach out to your school administrators, as they are the ones who determine these options.





If you have any questions about which packages you're supposed to select, reach out to your school administrators, as they set the compliance requirements for your program.

Once you've selected your package(s), click "Next" to proceed.



Complio Background & Drug Screen

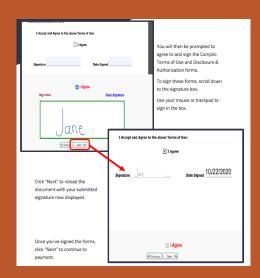
Complio Additional Fees Video

Complio Signing Forms Video

Screening Packages for Allied Health Programs:

Background Screen & Drug Screen: \$84.00

Drug Screen: \$59.00



Once you complete your order through Complio, you will be emailed your AUTHORIZATION FORM to your email registered with Complio. You will print or take your mobile device for scanning purposes to your Collection Site listed on your Authorization Form. You must complete your drug screen at the location on your Authorization form to this reduces that chance your results gets lost in the system. Once competed, you will be emailed a copy and so will the Nursing & Allied Health Office. Complio will automatically upload to your Complio account.

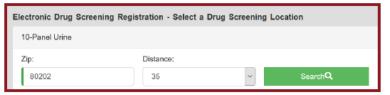
Troubleshooting:

- Must show your Authorization Form code for Check-in. You already Paid for The drug screen, you will NOT need to pay at your Collection Site.
- Must complete Drug Screen before the Expiration date on the Authorization form.

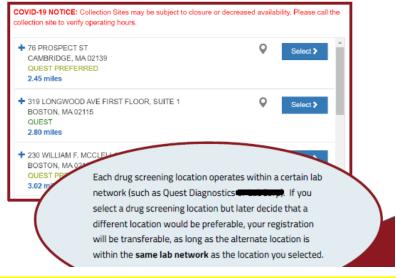
3.2. Drug Screening

If your background check includes an electronic drug screening registration, you will be prompted to select a drug screening location during the order process.

To select a drug screening location, enter a ZIP code in the collection site locator.



This will bring up a list of collection sites within a certain radius of the entered ZIP code. You can enter your home ZIP code, or, if preferable, a different ZIP code (such as the code for where you work or go to school). Once the list appears, select your preferred location.



Complio Thomas Jefferson Nursing Drug Screen Expires on 09/19/2019 06:00:0.
PM MST

Authorization Form REGISTRATION NUMBER: 37162765



Order Expiration Date/Time: 09/19/2019 06:00:00 PM MST

Authorization Barcode #: 371627

TIP:

Try to drink no more than 8 oz. of water in the 2 hours prior to providing your drug screening specimen. An excess of water in your urine sample can dilute the specimen, affecting the results of the screening. If your drug screening comes back with dilute results, you may be required to order another drug screening.

Drug Screen

Note: Drug Screen Retake cost \$59.00.

Reasons for Drug Screen Retakes:

- Diluted Sample
- Authorization Form Expired
- Unable to produce a Sample
- Positive for substance use.

Flagged Results

Background Flagged Results:

- Must meet with your program director/ externship coordinator to discussion results and further steps.
- Note: Possibly not able to continue in the program.
- Must have a cleared criminal background report for clinical placement.

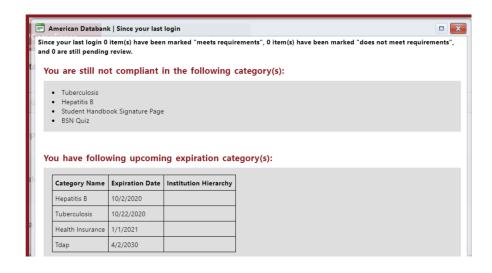
Drug Flagged Results:

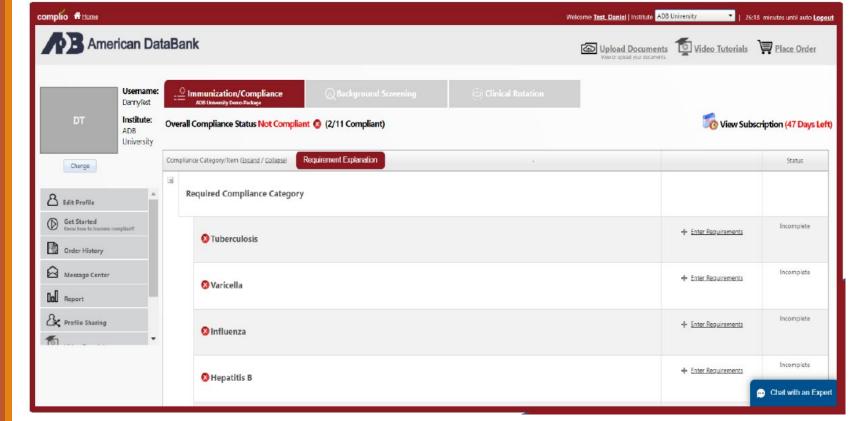
- Meet with your program director/ externship coordinator to discussion results and further steps.
- Re-order & re-take the Drug Screen.
- Wait for the substance in your system to leave your system, then re-take. Be mindful of your clinical deadline!
- Must have a cleared drug screen for clinical placement.

Complio Dashboard

Complio sends you an email notifications whenever there is a change to your compliance status, whenever a submission is rejected, or whenever items are set to expire soon.







Un-assigned Document(s)

Applicant's Document(s)

image.jpg View COVID19_StudentLiabilityWaiver_RR... View View DrugAndAlcoholAgreement RR.pdf CNA_PHOTO_Release_RR.pdf View CNA_HandbookAgrement_RR.pdf View image.jpg View View image.jpg image.jpg View View image.jpg View 64C7E3C5-18BD-4379-B161-3849773DF... image.jpg View View image.jpg BkgSvcGroupCompletionReport Drug ... View View image.jpg View 20230525102556069.pdf View image.jpg 4C2AC29E-B10F-422D-A058-6A931EEDC... View BkgSvcGroupCompletionReport_Backg... View CNA_PHOTO_Release_RR.pdf View image.jpg View image.jpg View View image.jpg 2A0D3300-B498-4528-8FE4-1DCB2126B... View View image.jpg image.jpg View View image.jpg CNA Physical Exam Form.pdf View

Applicant's Document(s)

COVID-19 Second Dose.pdf
TB results .pdf
TRICARE.pdf
DRIVER LICENSE.pdf
CPR.pdf
View
View

Applicant's Document(s) WIN_20230611_16_05_01_Pro.jpg TΒ View WIN_20210910_15_55_05_Pro.jpg Inmunization re... View WIN_20230605_13_09_31_Pro.jpg View Covid vaccines WIN_20230608_15_01_48_Pro.jpg mask View WIN_20230608_15_01_07_Pro.jpg View Insurance WIN_20230605_13_10_17_Pro.jpg View DL back WIN_20230605_13_10_01_Pro.jpg DL front View WIN 20210910 16 04 01 Pro.jpg View Insurance back WIN 20210910 16 03 44 Pro.jpg View Insurance front View COVID19 StudentLiabilityWaiver RR... View DrugAndAlcoholAgreement RR.pdf CNA_PHOTO_Release_RR.pdf View View CNA_HandbookAgrement_RR.pdf BkgSvcGroupCompletionReport Drug ... <u>View</u> BkgSvcGroupCompletionReport_Backg... View

Naming Documents

MMR Clinical Requirements Notes

MMR Titer: 1 report

Complio MMR Titer Entries: 3

Measles Titer

Mumps Titer

Rubella Titer

Titer Results must be Positive

Equivocal or Negative will require booster doses.

Same Provider/ Clinic and same document

MMR: Measles, Mumps, Rubella (2 Doses)

Dose 1 and 2 are 4 weeks apart.

Immunization Record:

Measles, Mumps, Rubella	JAN 22, 2003 00:00:00		
	APR 18, 2006 00:00:00		

Complio MMR Entries:

Measles Dose 1: 1/22/2003

Measles Dose 2: 4/18/2006

Mumps Dose 1: 1/22/2003

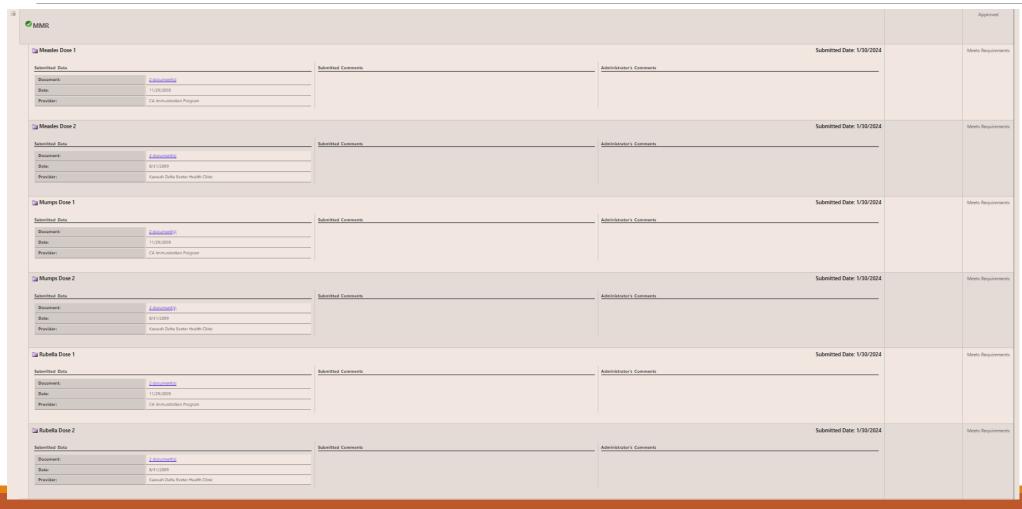
Mumps Dose 2: 4/18/2006

Rubella Dose 1: 1/22/2003

Rubella Dose 2: 4/18/2006

Same Provider/Clinic and same document.

Complio MMR Example



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Hepatitis B Clinical Requirements Notes

Hepatitis B Titer(HbsAb): 1 report & 1 upload entry.

Titer Results must be Positive

Equivocal or Negative will require booster doses.

Hepatitis B: 3 dose Series.

Dose 1 and 2 are 4 weeks apart.

Dose 2 and 3 are 5 months apart.

Immunization Record:

Hepatitis B	1 02/11/2005 HepB-HiB vaccine, im (Comvax)
	2 06/08/2005 HepB-HiB vaccine, im (Comvax)
	3 03/27/2006 Hep B vac ped/adol 3 dose im

Complio Hep B Entries:

Hepatitis B Series – 1st: 2/11/2005

Hepatitis B Series – 2nd : 6/8/2005

Hepatitis B Series – 3rd : 3/27/2006

Same Provider/Clinic and same document.

Varicella Clinical Requirements Notes

Varicella Titer

1 report & 1 upload entry.

Titer Results must be Positive

Equivocal or Negative will require booster doses.

If you had chickenpox has a child, you need to do a Titer.

Varicella (Chickenpox) Vaccine: 2 doses

Dose 1 and 2 are 4 weeks apart.

Immunization Record:

Varicella	1 12/27/2005 Varicella
vancella	2 04/09/2009 Varicella

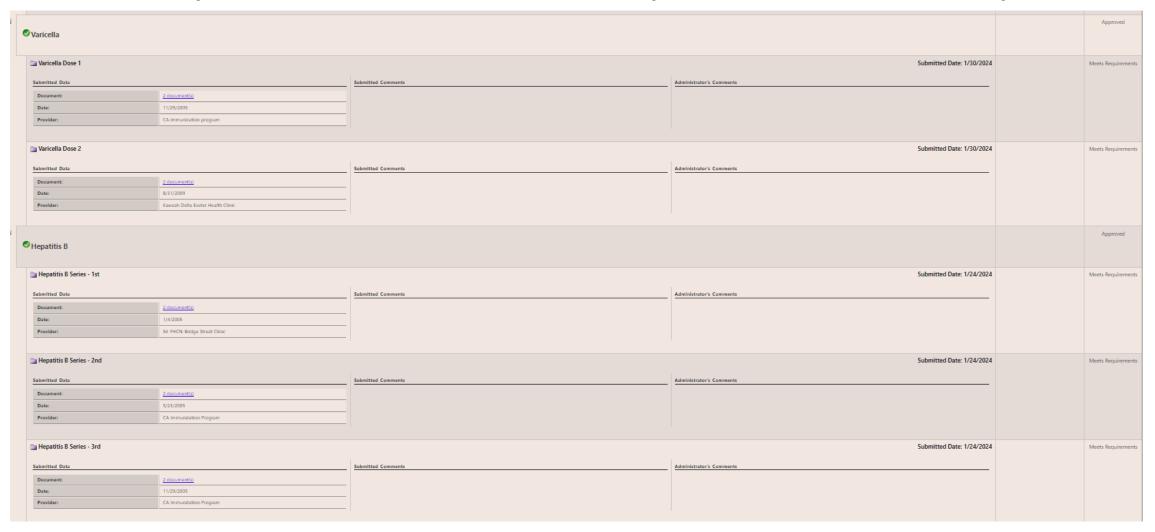
Complio Varicella Entries:

Varicella Dose 1: 12/27/2005

Varicella Dose 2: 6/8/2005

Same Provider/Clinic and same document.

Complio Varicella & Hepatitis B Example



EDITED: 7/10/2024 2:

Tuberculosis (TB) Two-Step. Option 1

Your 2nd PPD mut be given 1 to 3 weeks after your 1st PPD.

Two-Step TB Complio Upload:

Healthcare setting? No

PPD 1st: 9/22/2022

PPD 2nd: 9/29/2022

Clinic/ Provider: COS Health Center

Same Document for both entries.

Tuberculin Skin Test Record Step 1 TB test: LOT# C5806 AA Time Administered: 3:35px Date Administered: Healthcare Provider Signature: Time Read: Positive Clearance Granted Healthcare Provider Signature: Step 2 TB Test: Lot # C5806 AA Time Administered: 3118 Ph Healthcare Provider Signature: Time Read: 3:29pm Result: Clearance Granted Negative

Four appointment schedule for two-step testing

Visit 1, day 1

Place the first TST and have the employee return in 48 to 72 hours for the test to be read.

Visit 2, day 2 - 3

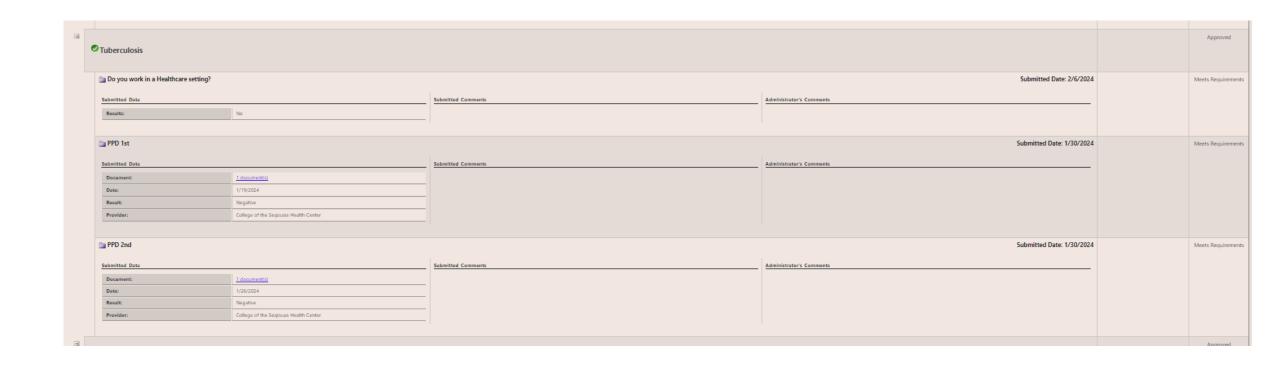
- Evaluate, measure, and interpret the TST. Document the millimeters (e.g. 0 mm, 4 mm, 12 mm).
- If the first TST is negative, give the patient an appointment to return for placement of the second test in 7 – 21 days.
- If the first TST is positive, it indicates that the employee is infected with TB. No further testing is indicated. Refer the employee for a chest x-ray and physician evaluation. An asymptomatic employee, whose chest x-ray indicates no active disease, may begin work.

Visit 3, day 7 - 21

Place the second TST on all employees whose first test was negative using the alternate arm.

Visit 4, 48 - 72 hours after second test placed

- Evaluate, measure, and interpret the TST. Document the millimeters (e.g. 0 mm, 4 mm, 12 mm).
- > If the second TST is negative, the patient is not infected.
- If the second test is positive, it indicates that the employee is infected with TB. No further testing is indicated. Refer the employee for a chest x-ray and physician evaluation. An asymptomatic employee, whose chest x-ray indicates no active disease, may begin work.



Complio Tuberculosis Two-Step Example

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Tuberculosis (TB) Quantiferon TB Gold Test (Bloodwork) Option 2

Quantiferon TB Gold Test Complio Upload:

Healthcare setting? No

Results Must be Negative.

*** WORK COPY ONLY ***

Printed: Oct 13, 2022 14:54

Collection Date Test Critical Spe Provider Status

09/12/2022 09:0 QUANTIFERON- BLO TA, LUKE OL COMPLE
Results
QUANTIFERON-TB, BLOOD DARK GREEN/LIHEP/6mL/WB BLOOD SP LB #535261

Collection time: Sep 12, 2022009:07

Test Name	Result	Units	Rang
QUANTIFERON-TB Gold, blood	NEGATIVE		
MITOGEN-NIL, blood TB1 Ag-NIL, blood TB2 AG-NIL, blood Comments:	>10.02 >10.00 0.02 0.01	IU/mL IU/mL IU/mL	

Negative test result. M. tuberculosis complex infection unlikely.
TB2-NIL

REFERENCE RANGE:

Took Non-

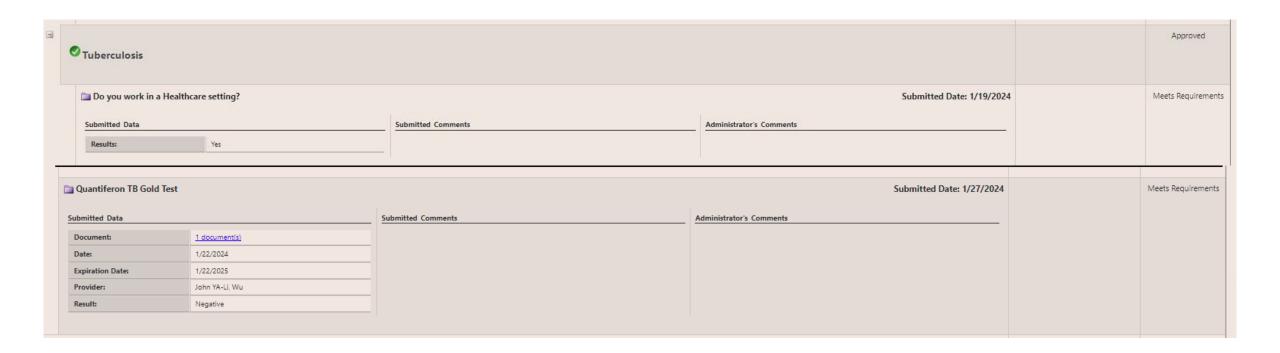
QUANTIFERON(R)-TB GOLD: NEGATIVE

The Nil tube value reflects the background interferon gamma immune response of the patient's blood sample. This value has been subtracted from the patient's displayed TB and Mitogen results.

Lower than expected results with the Mitogen tube prevent false-negative Quantiferon readings by detecting a patient with a potential immune suppressive condition and/or suboptimal pre-analytical specimen handling.

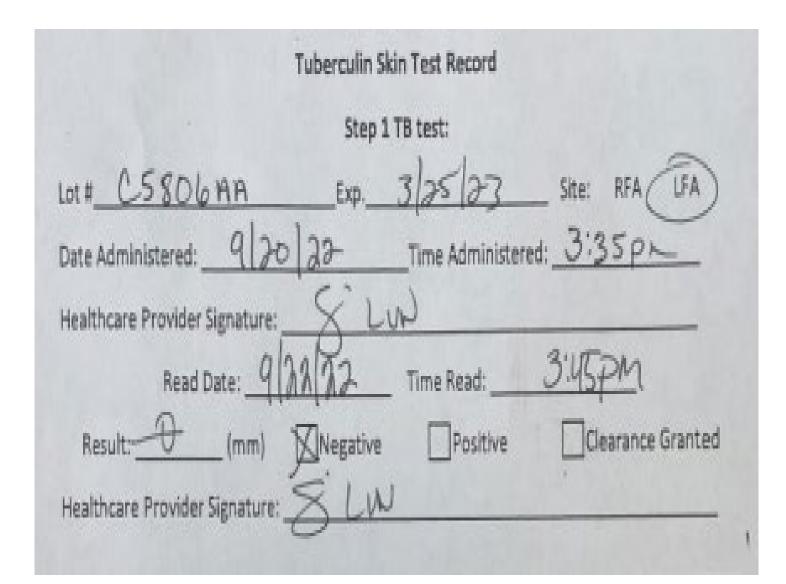
The TB1 Antigen tube is coated with the M.tuberculosisspecific antigens designed to elicit responses from TB antigen primed CD4+ helper T-lymphocytes.

The TB2 Antigen tube is coated with the M. tuberculosisspecific antigens designed to elicit responses from TB antigen primed CD4+ helper and CD8+ cytotoxic T-lymphocytes.



Complio QuantiFERON TB Gold Test Example

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Tuberculosis (TB) Annual

Annual TB Complio Upload:

Healthcare setting? Yes

PPD Annual: 9/22/2022

Clinic/ Provider: COS Health Center

- If you work in a healthcare setting prior to program entry.
- 2nd year of program.

Complio Tuberculosis (TB) Annual Example



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Tuberculosis Positive Results

Complio: both forms must be upload to complete the TB requirement.

- Chest X-Ray: Results Must be Negative. Receive from your healthcare provider.
- TB Screening Form: Nursing & Allied Health TB Surveillance Form (get from Nursing & Allied Health Administrative Assistant, Angela Iniguez.

College of the Sequoias Nursing & Allied Health Department Tuberculosis (TB) Surveillance Form

(STUDENT WITH A POSITIVE TB HISTORY OR BCG VACCINE MUST COMPLETE THIS FORM ANNUALLY)

•To be completed by student and verified by Health Care Provider Date of PPD positive conversion: 9 quantiform-To Gold Plus 06/13/2023 Did you receive BCG?: Yes No ·If CXR done over 12 months ago, complete the following · -ANSWER YES FOR ANY UNEXPLAINED SYMPTOM-Yes No Do you have a persistent cough? Are you coughing up blood? Yes No Have you had a fever lasting more than 3 days? Have you had unexplained weight loss? Yes No Do you have a chronic fever? Yes No Do you suffer from chest pain? If you answered Yes to any of the above questions, please explain below: Date: 6/22/23 Attach Health Care Provider Family HealthCare Network **Business Card Here** 201 E. Lakeview Ave

PH: (559) 564-0100 Fax: (559) 737-4921

04Family Healthcare Network Woodlake

01 E LAKEVIEW AVE, WOODLAKE, CA 93286-130 559-564-010

Order Date: 06/15/2023	Performed Date: 06/15/2023 15:30:00	Transcribed: 06/15/2023 13:49:51
Requesting Physician: Guido, Noel	Ordering Physician: Chudnovsky Vadim MD,	1 1
(-RAY CHEST 2 VI	EWS	
Exam:		
EXAM: CHEST X-RAY (2 VIEW):		
History: TB screening		
Comparison: 08/12/2017		
Findings:		
There is no focal consolidation or	r effusions. The heart is normal in size.	
Mediastinal structures midline. No	evidence for active tuberculosis.	
Bony thorax is intact.		
Empression:		
	EVIII A MEVI	THCARE NETWORK
No acute disease.	400 E. Oak Av	e
	Visalia, CA 933 (559) 741-450	
No evidence for active tuberculosi	r .	

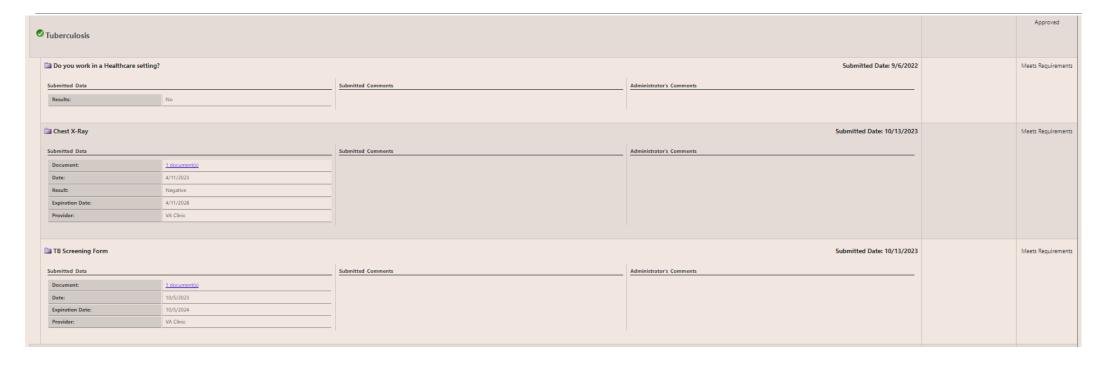
https://ca-sji.novarad.net/NovaWeb/LaunchViewer.aspx?

key=01vhCcctlGCpMuJe4jLxfczyH2rpmtft1Ywrg4kN6WvEfgNwj3XY9EQxRSCmNm1DFdQ9aTmqlG3qMrXXPk775Y4FzEm18zKxzpuweUztfsrU4McgMQzaCxYL

Mendoza, Yadira | 11/14/2001 | F

Accession ID 18257884

Complio Tuberculosis Positive Example



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Complio Exceptions

Before you Apply for Exception on Complio the following MUST be completed first:

- Email your externship instructor, also CC Allied Health Administrative Assistant.
- Email response from externship instructor approving exception request with expiration date.
 Allied Health Administrative Assistant must be cc'd on email.
- Submit your Apply for Exception through Complio include screenshot of email approval with request. Email Administrative Assistant, you submitted your exception.
- If the following procedure is not followed and automatic denial will be given until the procedure is followed.

2.3. Exceptions

If you cannot complete a compliance requirement—for example, if you are allergic to a vaccine—your school may allow you to apply for an exception.

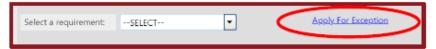
IMPORTANT:

NOT ALL SCHOOLS

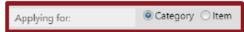
ALLOW FOR

EXCEPTIONS!

To apply for an exception, locate the requirement on your dashboard and click "Enter Requirements." Then select the **Apply For Exception** option.



If you select this option, you will need to indicate whether you are applying for an exception for an entire compliance category (for example, Hepatitis B) or a single compliance item (for example, a vaccine dose).



You will also be required to submit supporting documentation, as well as a note explaining why you believe you need an exception.

Exception Supporting Document:				
			Drop files to attach, or Browse	
Uploaded Documents:	SELECT	•		
Reason for Exception (min	(0 characters):*			
				Submit X Cancel

Once you've entered the information, click Submit to finish applying for the exception.

IMPORTANT!

Exceptions are reviewed by school administrators, not by American DataBank. If you applied for an exception that has not been reviewed after several days, contact your school administrator for further assistance.

COVID-19 Clinical Requirements Notes

COVID-19 Exemptions are NOT Accepted.

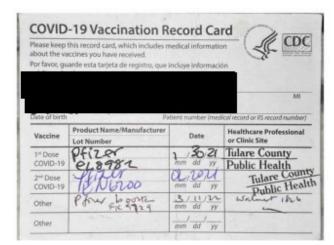
If you have questions or concerns, please talk to your program director. COVID-19 Vaccine: 2 doses & a booster

Dose 1 and 2 are 3 weeks apart.

Dose 2 and booster are 5 months apart.

2024: only Bivalent vaccine 1 dose for

5-6 months is available on the market.



Complio COVID-19 Entries:

COVID-19 Vaccine Dose 1 of 2: 1/30/2021

COVID-19 Vaccine Dose 2 of 2: 2/20/2021

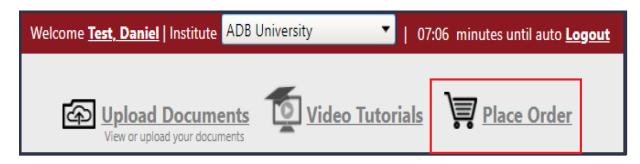
COVID-19 Booster: 3/11/2022

May be more than 1 document, provider/clinic.

Renew your Complio Subscription

- 1. Place Order
- 2. Select Your Program
- Select Tracking Package for your program.
- 4. Enter the months needed to extend your subscription.

Complio Renew Subscriptions Video



Lastly, at the top right of your dashboard are additional options for managing your account.

- ➤ **Upload Documents** Access and manage your Document Library; upload additional documents as needed
- ➤ **Video Tutorials** Access a library of video tutorials on topics ranging from submitting documents for review to profile sharing
- Place Order Begin the order process for a new package or subscription

Complio Help Appointment with Angela

- Not Tech Savvy?
- Confused on how to upload?
- Don't have access to scanner, laptop or desktop?
- Don't know where to start in submitting your documents?
- Got an email that your submission rejection? Forward rejection email either via text or email. I will review and respond once complete.

Must email, call, or text to schedule an appointment with me prior to visiting me in person.

- Must have all requirement documentation prior to requesting to schedule an appointment, this save you and me time. ©
- Schedule your appointment online:

As the Nursing & Allied Administrative Assistant:

I support the following programs: (125)

PTA program (56)

Pharmacy Technician Program (24)

C.NA Program (45)

EMT Program

HLTH 405 (Rehab Aide) /406 (AHA BLS CPR) Classes

Allied Health Division

Angela Iniguez 559-737-6135 (call or text) angelai@cos.edu

Post Program Resources

GED Transcripts:



High School Transcripts:



Self Query Order:

